


# LIMPOPO PROVINCE

## 01<sup>st</sup> QUARTER BACK TO BASICS REPORT

2020/2021

### BLOUBERG LOCAL MUNICIPALITY



**B2B**  
BACK TO BASICS  
SERVING OUR COMMUNITIES BETTER

**Back to Basics**  
Serving Our Communities Better!

Putting people first and engaging with communities

Delivering basic services

Good governance

Sound financial management

Building capabilities

Documents on the Back to Basics can be found here: <http://www.eagla.gov.za/summit2014/>



NO	Key focus area	Baseline rel/ Status	Challenges/Weak ness	KPI for reporting	Expected Output	Quarterly Targets			Measures to be taken	Timeframes	Responsibili ty
						Quarter 1	Progress to date	Timeframes			
1	PUTTING PEOPLE FIRST										
1.1	Public Participatio n/ community engageme nt	02 Public Participa tion meeting s held	Covid 19 Outbreak	Number of public participation/feedback k meetings held	4 public participation meetings held (one per quarter)	01	No meeting was held for the period under review	Meetings will be arranged in line with new regulations under level	Quarter 2	Quarterly	Corporate services
				Number of Imbizos held	4 Imbizos held per annum	01	No Imbizo was conducted for the period under	Imbizo will be arranged in line with new regulations under level 1	Quarter 2	Quarterly	Corporate services
				Number of issued raised & resolved during imbizos	100 % Resolve all issues raised	100%	No issues were raised	To reschedule for Imbizos	Monthly	Quarterly	Corporate services
1.2	Communica tion	02 Communi cation events held	Covid 19 Outbreak	Communication strategy in place	One Communication strategy reviewed and implemented	N/A	N/A	N/A	N/A	30 June 2021	MM' Office
				Number of communication events held	4 communication events held (one per quarter)	01	No communicati on event held for the under review	Reschedule communicati on events	Quarterly	Quarterly	MM' Office
1.3	Strengtheni ng community	22 ward committ ee	Covid 19 Outbreak	Number of ward committee meetings held	12 ward committees meetings held	22 ward committees meetings	No meeting was held for the period	Ward committee meetings will	Bi-Monthly	Quarterly	Corporate services

representatives	meetings held bi monthly			held	under review	be re-scheduled	As per schedule		
1.4	Batho Pele Service Standards Framework for Local Government	Committee not sitting for meetings on regular basis	Number of ward committee reports submitted to speakers office	04 Reports submitted to the speaker's office per quarter	01	No reports submitted due to on sittings of ward committee meetings	Report will be compiled upon sitting of ward committees	Quarterly	Corporate services
			Established Batho Pele committee in place and functional	Establish Batho Pele committee	01	Batho Pele Committee established	To attend meetings as per schedules	30 June 2021	Corporate services
			Batho Pele service standards approved by council	Develop/review Batho Pele service standards	N/A	N/A	N/A	30 June 2021	Corporate services
			Number of Batho Pele events held	1 Batho Pele event held	N/A	N/A	N/A	30 June 2021	Corporate services
1.5	Customer Care	No walk ins were allowed in the municipality due to COVID 19	Complaint management system in place	Develop /review Complaint management system	Complaint system developed	Complaint register developed and updated	N/A	30 June 2021	Corporate services
			Number of complaints registered and resolved	100 % Resolve all complaints received	100%	No issues were raised during the quarter under review	Customer care register be updated	Quarterly	Corporate services
1.6	Community satisfaction feedback		Number of Community satisfaction surveys conducted	1 Community satisfaction survey conducted	N/A	N/A	N/A	30 June 2021	Corporate services
1.7	Community protest		Number of community protests against the municipality	0 community protests experienced. Issues raised during protests and resolved	100% of issues raised and addressed from community	No community protests for the period under review	N/A	Quarterly	Corporate services

1.8	Community protest			Areas where the protest has taken place and the nature of protest	100 % Report on areas (hotspots) where the protests has taken place	100% report on where protests took place	Report not compiled as there were no protests	N/A	N/A	Quarterly	Corporate services
2											
2.1	MIG Expenditure	100% Spending	Late appointment of contractors as a result of COVID 19 outbreak	% MIG expenditure reported.	100% of MIG expenditure.	25 % of MIG expenditure	0% Spending	Late appointment of contractors as a result of COVID 19 outbreak	To fast-track appointment of service providers	30 June 2021	Technical services
				Number of MIG projects Implemented/completed.	Three MIG projects implemented and progress.	N/A	N/A	N/A	N/A	30 June 2021	Technical services
2.2	Other conditional Grants			% INEP expenditure reported.	100% of INEP expenditure.	25% of INEP expenditure.	0% Spending	To fast track appointment of service providers	02 <sup>nd</sup> Quarter	30 June 2021	Technical services
				Number of INEP projects completed.	Seven INEP projects implemented and progress.	Progress report	0% Spending	To fast-track appointment of service providers	02 <sup>nd</sup> Quarter	30 June 2021	Technical services
2.3	Maintenance of Infrastructure			Percentage Budget on Maintenance and operations spent	100% operational and maintenance budget spent.	25 % operational and maintenance budget spent.	0% Spending	To fast-track appointment of service providers	02 <sup>nd</sup> Quarter	30 June 2021	Technical services
2.4	Electricity	26 745 Households electrified		Number of Households with access to electricity	741 Households with access to electricity	N/A	N/A	N/A	N/A	30 June 2021	Technical services
				Number of illegal	100 %	Quarterly	Conversion	Provide	Continuou	Quarterly	Technical

				connection identified	Reduction of illegal electricity connection	reports on reduction of illegal electricity connections	of meters underway and Meter auditing	more budget for conversion of meters	s		services
				Number of street lights maintained	100 %Maintenance of street lights	100% Maintenance of street lights	Street lights maintained	To adhere on streetlight maintenance plan by recruiting more staff in electrical unit	Continuou s	Quarterly	Technical services
				Percentage of electricity losses	Reduction of electricity losses by 3%	3 % Reduction of electricity losses	Target Not achieved	Meter Auditing, Installation of smart meters and recruiting more of staff in electrical unit	Quarterly	Quarterly	Technical services
				Number of electricity interruptions reported and attended	Reduction of electricity interruptions	Report on electricity interruptions reported and attended	No electricity interruptions were experienced for the period under review	N/A	Quarterly	Quarterly	Budget & Treasury
2.5	Free basics services	Adopted Indigent register	Ineffective implementation of indigent policy	Updated indigent register in place Number of beneficiaries registered to receive Free Basics services	01 Updated indigent register in place	N/A	N/A	N/A	N/A	Ongoing	Budget & Treasury
				Number of beneficiaries received Free Basic electricity	18410 hh provided with FBE	18410 hh provided with FBE	18410 hh provided with FBE	Continuous updating of Indigent register	Quarterly	Ongoing	Budget & Treasury

				Number of beneficiaries received Free Basic water	1799 hh provided with FBW	Provision of FBW to 1799 households	1799 hh provided with FBW	Continuous updating of Indigent register	Quarterly	Ongoing	Budget & Treasury
				Number of beneficiaries received Free Basic sanitation	1284 provided with FBS	Provision of FBS to 1284 households	1284 hh provided with FBS	Continuous updating of Indigent register	Quarterly	Ongoing	Budget & Treasury
				Number of beneficiaries received Free Basic waste removal	1284 provided with FBWR	Provision of FBWR to 1284 households	1284 hh provided with FBWR	Continuous updating of Indigent register	Quarterly	Ongoing	Technical services
2.6	Roads and Storm water	Poor road infrastructure and continuous breakdown of plant	400 km maintained and graded 100km gravelled	Km of roads upgraded from gravel to tar Number of road km gravelled	4,9 km Road infrastructure Developed and maintained 35 km of Road infrastructure Developed regavelled and maintained	N/A N/A	N/A N/A	N/A N/A	N/A N/A	30 June 2021 30 June 2021	Technical services Technical services
			545km bladed	Number of road km bladed	400 km of road bladed and maintained	100km Road bladed	120 km roads bladed	Procure new plants		30 June 2021	Technical services
			2 culverts constructed	Number of roads km maintained	09 Culverts Road infrastructure Developed and maintained	01	No culvert was constructed for the period under review	Fast-track construction of culvert	02 <sup>nd</sup> Quarter	30 June 2021	Technical services
		Improper security for municipal infrastructure	None	Theft of infrastructure	04 Reports on Theft of infrastructure	Report on theft infrastructure	No reported for the period under review	N/A	N/A	On-going	Community services
2.7	Waste Manageme	Continuous breakdown on	18854 househo	Number of household with	95% weekly waste collection	Report on household	12 weekly waste	N/A	N/A	Quarterly	Community services

nt	Is waste collection	waste compactor	access to once a week waste collection against the total number of households	from households	collection	collection from households				
			Number of households with extended waste collection in rural areas against total households	75% weekly Waste collection extended in rural areas	Report on rural waste collection	Report on waste collection developed	N/A	N/A	Quarterly	Community services
			Number of licensed land fill site	Landfill site operated in line with waste management act	100% Landfill site operated in line with waste management act	100% Landfill site operated in line with waste management act	100% Landfill site operated in line with waste management act	N/A	30 June 2021	N/A
2.8	Human Settlements		Housing beneficiary list in place	Compilation of Housing beneficiary list	N/A	N/A	N/A	N/A	30 June 2021	N/A
2.9	Water Services management		Number of SLA with WSP signed and implemented	Signed Service Level Agreement	N/A	N/A	N/A	N/A	30 June 2021	N/A
3										
3.1	Audit Outcome	2019/20 Qualified Audit Opinion	AG opinion	Unqualified AG audit opinion	N/A	N/A	N/A	N/A	30 November 2021	Budget & Treasury
			Submission of AFS and APR to the AG within the legislated time frame	Compile and submit AFS and APR within the legislated time frame	N/A	N/A	N/A	N/A	31 August 2021	Budget & Treasury





	and cash balances.	Payment made to creditors	implementation of credit control policies	creditors	to creditors within 30 days	payments to creditors within 30 days	payment made to creditors				Treasury
3.9	The extent to which debt is serviced.			% of debt serviced	100% of debt serviced	100% of debt serviced	100% Debt Services	N/A	N/A	Ongoing	Budget & Treasury
3.10	Payment of debts by Government Dept		None payment of debts by Government Dept	Amount of debt owed by Government Dept	100% payment of Government debt paid	100% payment of Government debt paid	75% of payment of government debt paid	Regular issuing of bills to government sectors	Monthly	Ongoing	Budget & Treasury
3.11	Efficiency and functionality of supply chain management and political interference	3 SCM committees	None	Number of supply chain committees in place	Establish functional supply chain committees.	Functional supply chain committees established	Functional supply chain committees established	N/A	N/A	Quarterly	Budget & Treasury
		Tenders awarded within 90 days	None	Number of bids above quotation threshold awarded within 90 days	100 % award of bids within 90 days ( Except quotation threshold)	100% awarding of bids within 90 days ( Except quotation threshold)	100% awarding of bids within 90 days ( Except quotation threshold)	N/A	N/A	Ongoing	Corporate services
4											
4.1	Council Stability	Stable council	None adherence to corporate calendar and outbreak on COVID 19	Council stability status	One schedule of council meetings developed.	Development of schedule of Council meetings	Schedule developed and approved	Adherence to the municipal schedule	Quarterly	Ongoing	Corporate services
				Number of ordinary council meetings held	4 Ordinary council meetings held in accordance with the legislation.	01	Council meeting was held the 29 <sup>th</sup> July 2020	N/A	N/A	Quarterly	MM' Office
				Number of special council meetings	100 % special council meetings	Report on Special	03 Special Council	N/A	N/A	Quarterly	MM' Office



		investigations	investigations	Number of employees implicated/disciplined from forensic investigation conducted	investigations	100 % Employees disciplined as a result of forensic investigation	100 % Employees disciplined as a result of forensic investigation	No employee disciplined as a result of forensic investigation report	N/A	N/A	Quarterly	MM' Office
4.6	IGR structures	IGR structures not adhering to annual action plan and implementation of resolution	IGR Structure established	Number of IGR structures in place	Establish IGR structures	N/A	N/A	N/A	N/A	N/A	30 June 2021	Corporate services
4.7	Traditional Council	Poor attendance of council meetings	01 Traditional representation	Number of traditional leaders participated in council activities in accordance with the legislation	Convene IGR meetings per quarter	N/A	N/A	N/A	N/A	N/A	Quarterly	MM' Office
4.8	Annual report	None	Draft Annual Report	Number of draft annual report tabled before council in accordance with the legislation	1 draft annual report tabled before council	N/A	N/A	N/A	N/A	N/A	31 January 2021	MM' Office
4.9				Number of annual reports compiled, adopted and submitted within the timeframe	1 Annual report compiled, adopted and submitted within the timeframe	N/A	N/A	N/A	N/A	N/A	31 March 2021	MM' Office
4.10	MPAC oversight report	None	Oversight report developed	Number of oversight compiled, adopted and submitted within the timeframe	1 oversight compiled, adopted and submitted within the timeframe	N/A	N/A	N/A	N/A	N/A	31 March 2021	Corporate services





