

Blouberg Municipality



PRIVACY POLICY ON THE USE OF THE WEBSITE

Welcome to the official website of Blouberg Local Municipality, located in Limpopo Province under the Capricorn District Municipality. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information when you access and use our website. By accessing and using www.blouberg.gov.za, you consent to the practices described in this Privacy Policy.

1. Information We Collect:

1.1. Personal Information: We may collect personal information that you voluntarily provide to us, such as your name, email address, contact number, and other details when you interact with our website, subscribe to our newsletters, or participate in online surveys.

1.2. Usage Data: We may automatically collect certain information about your device and how you interact with our website. This information may include your IP address, browser type, operating system, referring URLs, and pages viewed.

2. Use of Information:

2.1. Personal Information: We will only use your personal information for the purposes it was collected. These purposes may include responding to your inquiries, sending newsletters or updates if you subscribed to them, and providing you with relevant information about Blouberg Local Municipality.

2.2. Usage Data: The usage data we collect is used to analyse trends, administer the website, and improve our services and content for better user experiences.

3. Disclosure of Information:

3.1. We may share your personal information with authorized personnel within Blouberg Local Municipality who need access to such information to perform their official duties.

3.2. We may also disclose your information to third-party service providers or contractors who assist us in operating the website or providing services to you. These third parties are obligated to maintain the confidentiality and security of your personal information.

3.3. We may disclose your information to comply with applicable laws, regulations, or legal processes, or to protect the rights, property, or safety of Blouberg Local Municipality, its employees, or the public.

4. Cookies and Similar Technologies:

4.1. Our website may use cookies and similar technologies to enhance your browsing experience. These technologies help us understand user preferences, track usage patterns, and improve website functionality. You have the option to disable cookies through your browser settings, but this may limit certain features of our website.

5. Data Security:

5.1. Blouberg Local Municipality is committed to safeguarding your personal information and takes reasonable measures to protect it against unauthorized access, disclosure, alteration, or destruction. However, no method of data transmission over the internet or electronic storage is entirely secure, and we cannot guarantee absolute security.

6. Your Rights:

6.1. Under the Protection of Personal Information Act (POPI Act), you have the right to access, correct, or delete your personal information in our possession. If you wish to exercise any of these rights, please contact us using the information provided below.

7. External Links:

7.1. Our website may contain links to external websites not operated or controlled by Blouberg Local Municipality. This Privacy Policy applies only to our website, and we

are not responsible for the privacy practices of other websites. We encourage you to review the privacy policies of any external sites you visit.

8. Changes to the Privacy Policy:

8.1. We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will post the revised Privacy Policy on this page, and the updated version will become effective once posted. Your continued use of the website after any changes constitutes your acceptance of the revised Privacy Policy.

9. Contact Us:

If you have any questions, concerns, or requests regarding this Privacy Policy or the use of your personal information, please contact us at:

Postal: Private Bag X1593, Senwabarwana, 0790

Physical: Bochum Road, 2nd Building Mogwadi, Senwabarwana

Telephone: 015 5057100

Email: info@blouberg.gov.za

This Privacy Policy is governed by the laws of South Africa, including the Protection of Personal Information Act.

10. POLICY APPROVAL

This policy was formulated by the IT Division in consultation with the IT Steering Committee.

Authorised by Municipal Manager: Signature:  Date: 30/07/2024

Recommended by Portfolio Committee on Corporate Services:
Signature:  Date: 30/07/2024

Approved by Municipal Council: Signature:  Date: 30/07/2024